



# PCNSW CHURCH HEALTH SURVEY

## QUESTIONS FOR ALL REGULAR ATTENDERS

### **INSTRUCTIONS:**

**Please complete only ONE feedback questionnaire and return it within one week.**

This survey should take between 15 to 20 minutes to complete. It is comprised of questions about you, your church community, and your church leadership. Please complete all questions honestly.

**Confidentiality assured:** All surveys will be sent to Church Offices for processing, and aggregated and reported anonymously. No responses will be cross-linked so as to identify individuals.

### **HOW TO COMPLETE:**

We would like to encourage you to complete the survey online at:

**<https://www.surveymonkey.com/r/PCNSWChurchHealth1811>**

You will need internet access. If you complete the survey online, please disregard this paper form.

Alternatively, you can complete this paper form and:

1. Return it to the Survey Coordinator (where applicable); or
2. Mail it to: Lara Rutledge, Church Offices, PO Box 2196, Strawberry Hills NSW 2012; or
3. Scan and email your completed survey directly to [lrutledge@pcnsw.org.au](mailto:lrutledge@pcnsw.org.au)

If you have any questions please contact Lara Rutledge at [lrutledge@pcnsw.org.au](mailto:lrutledge@pcnsw.org.au) or call Church Offices: 1300 773 774.

Your feedback is appreciated, and we look forward to receiving your responses.

## SECTION 1: Demographic Questions

\*\* Please tell us which **CONGREGATION/CHURCH** you belong to: .....

\*\* Please tell us which **SERVICE** you attend (if there is more than one at this Church): .....

1. Please indicate if you currently serve in any of the below formal leadership roles in this church:

(Please mark all that are relevant)

- <sub>1</sub> Member of the Session  
<sub>2</sub> Member of the Committee of Management  
<sub>3</sub> Other paid staff  
<sub>4</sub> None of the above

2. Are you a communicant (or formal) member of the church?

- <sub>1</sub> Yes                      <sub>2</sub> No

3. What is your gender?

- <sub>1</sub> Male                      <sub>2</sub> Female

4. What is your current age?

- <sub>1</sub> Less than 20 years  
<sub>2</sub> 20 to less than 30 years  
<sub>3</sub> 30 to less than 40 years  
<sub>4</sub> 40 to less than 50 years  
<sub>5</sub> 50 to less than 60 years  
<sub>6</sub> 60 to less than 70 years  
<sub>7</sub> 70 years or more

5. How long have you been attending this church?

- <sub>1</sub> Less than 1 year  
<sub>2</sub> 1 year to less than 5 years  
<sub>3</sub> 5 years to less than 10 years  
<sub>4</sub> 10 years or more

6. Before you began attending this church, were you attending another church within the last five years?

- <sub>1</sub> Yes, another Presbyterian church  
<sub>2</sub> Yes, another church from a different denomination  
<sub>3</sub> No, I was part of this church for the last five years  
<sub>4</sub> No, I had not been attending church regularly  
<sub>5</sub> No, I had not attended church before

7. Are you currently actively involved in a regular small group bible study in your church?

- <sub>1</sub> Yes                      <sub>2</sub> No

## SECTION 2: General Questions

8. To what extent do you understand how your congregation fits into the Presbyterian Church in NSW?

- <sub>1</sub> Not at all  
<sub>2</sub> I have only a small understanding of how we fit into the wider Church  
<sub>3</sub> I believe that I have a good understanding although I do not sit on any Assembly committees nor have I attended Presbytery nor the General Assembly  
<sub>4</sub> I believe that I have a very good understanding through being involved in one or more Assembly committees and/or Presbytery and/or the General Assembly

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9. Have you been encouraged to use your gifts and skills in your church?
- <sub>1</sub> Not at all
  - <sub>2</sub> Yes, to a small extent
  - <sub>3</sub> Yes, to moderate extent
  - <sub>4</sub> Yes, to a large extent
10. Are you as involved in your church as you would like to be?
- <sub>1</sub> No, I would like to be more involved
  - <sub>2</sub> Yes, I am happy with my current level of involvement
  - <sub>3</sub> I feel that I am over committed and doing too much, and would like to be less involved
11. How important is it to you that the minister/s or an elder support you pastorally?
- <sub>1</sub> Not at all
  - <sub>2</sub> Very low importance
  - <sub>3</sub> Moderate importance
  - <sub>4</sub> High importance
  - <sub>5</sub> Very high importance
12. How satisfied are you with the pastoral support you receive from your minister/s and elders?
- <sub>1</sub> Very low satisfaction
  - <sub>2</sub> Low satisfaction
  - <sub>3</sub> Neutral – neither satisfied nor dissatisfied
  - <sub>4</sub> High satisfaction
  - <sub>5</sub> Very high satisfaction
13. How important is it to you that your church small group bible study leader supports you pastorally? *(If you are not involved in a small group bible study please leave this question blank)*
- <sub>1</sub> Not at all
  - <sub>2</sub> Very low importance
  - <sub>3</sub> Moderate importance
  - <sub>4</sub> High importance
  - <sub>5</sub> Very high importance
14. How satisfied are you with the pastoral support you receive from your small group bible study leader in your church? *(If you are not involved in a small group bible study please leave this question blank)*
- <sub>1</sub> Very low satisfaction
  - <sub>2</sub> Low satisfaction
  - <sub>3</sub> Neutral – neither satisfied nor dissatisfied
  - <sub>4</sub> High satisfaction
  - <sub>5</sub> Very high satisfaction
15. To what extent are you familiar with the Westminster Confession of Faith?
- <sub>1</sub> I don't know what the Westminster Confession of Faith is
  - <sub>2</sub> I have heard about it but don't really know what it states
  - <sub>3</sub> I have read it and believe some of what it states
  - <sub>4</sub> I have read it and believe most of what it states
  - <sub>5</sub> I have read it and believe it in the light of the Declaratory Statement (1901)
  - <sub>6</sub> I have read it and believe all that it states

**SECTION 3: Change Over the Past 2 Years**

16. To what extent have you/your church changed for the better or worse over the past 2 years in the following areas:

A. Loving God (Worship):

- a) My personal enjoyment of God
  - <sub>1</sub> Much worse
  - <sub>2</sub> Worse
  - <sub>3</sub> Neither better nor worse (unchanged)
  - <sub>4</sub> Better
  - <sub>5</sub> Much better
- b) My church collectively enjoying God
  - <sub>1</sub> Much worse
  - <sub>2</sub> Worse
  - <sub>3</sub> Neither better nor worse (unchanged)
  - <sub>4</sub> Better
  - <sub>5</sub> Much better

B. Loving each other (Church Community):

- a) Developing strong personal friendships at church
  - <sub>1</sub> Much worse
  - <sub>2</sub> Worse
  - <sub>3</sub> Neither better nor worse (unchanged)
  - <sub>4</sub> Better
  - <sub>5</sub> Much better
- b) My church being a cohesive and unified community
  - <sub>1</sub> Much worse
  - <sub>2</sub> Worse
  - <sub>3</sub> Neither better nor worse (unchanged)
  - <sub>4</sub> Better
  - <sub>5</sub> Much better

C. Loving God's world (Local Church Mission):

- a) Having personal conversations about Jesus
  - <sub>1</sub> Much worse
  - <sub>2</sub> Worse
  - <sub>3</sub> Neither better nor worse (unchanged)
  - <sub>4</sub> Better
  - <sub>5</sub> Much better
- b) Our church growing in the number of new Christians
  - <sub>1</sub> Far fewer
  - <sub>2</sub> Fewer
  - <sub>3</sub> Unchanged
  - <sub>4</sub> More
  - <sub>5</sub> Far more

**SECTION 4: Please rate each question using the 7-point scale**

Please indicate the extent to which you agree or disagree with each statement, by circling <b>one</b> number on the scale.								
If you do not have an opinion or do not know, please leave your answer blank.								
		Strongly Disagree	Disagree	Tend to Disagree	Neither Agree nor Disagree	Tend to Agree	Agree	Strongly Agree
<b>ABOUT ME</b>								
1.	I believe that the Bible is the word of God	1	2	3	4	5	6	7
2.	I believe that Jesus died for <i>my</i> sins	1	2	3	4	5	6	7
3.	I believe that on the third day Jesus rose from the dead and appeared to many witnesses	1	2	3	4	5	6	7
4.	I believe that Jesus will come back from heaven to restore His people and His world	1	2	3	4	5	6	7
5.	I trust in Jesus alone as my only hope for eternal life	1	2	3	4	5	6	7
6.	I confess my sins to God regularly and specifically	1	2	3	4	5	6	7
7.	I maintain an active devotional life consisting of regular prayer and personal Bible reading	1	2	3	4	5	6	7
8.	I can see evidence in my life of God transforming me through His spirit to become more like Jesus	1	2	3	4	5	6	7
9.	I make regular and sacrificial financial contributions to this church	1	2	3	4	5	6	7
10.	I serve regularly in a ministry of this church	1	2	3	4	5	6	7
11.	I have developed close and satisfying friendships at church	1	2	3	4	5	6	7
12.	I have developed close and satisfying friendships with non-Christians who know about my relationship with Jesus	1	2	3	4	5	6	7
13.	I pray regularly for opportunities to proclaim Jesus in word and deed among my non-Christian family, friends, colleagues, and neighbours	1	2	3	4	5	6	7
14.	I am confident that I can explain the gospel clearly to a non-Christian, and would be prepared to be embarrassed or ridiculed for doing so	1	2	3	4	5	6	7
15.	In the last six months, I have invited a non-Christian friend, colleague or family member to spend time socially with another Christian friend or to experience an aspect of our church community	1	2	3	4	5	6	7
16.	In the last six months, I have spoken with an unbeliever about Jesus	1	2	3	4	5	6	7
<b>ABOUT OUR CHURCH</b>								
17.	Our church has clear expectations for all members	1	2	3	4	5	6	7
18.	Our church welcomes and cares for people from diverse backgrounds	1	2	3	4	5	6	7
19.	Our church prays regularly and intentionally for the surrounding community	1	2	3	4	5	6	7
20.	I feel that I am part of a community of believers in my church	1	2	3	4	5	6	7
21.	Our church is welcoming to those who do not know or trust in Jesus	1	2	3	4	5	6	7
22.	Our church is willing to try new initiatives	1	2	3	4	5	6	7
23.	My family is actively involved in my church	1	2	3	4	5	6	7
24.	A mature person of the same gender from my church regularly encourages me in my life	1	2	3	4	5	6	7
25.	Our church has equipped and supports me to live for Jesus in my family, work, church and community	1	2	3	4	5	6	7
26.	Our church has equipped and supports me to serve others using my God-given gifts	1	2	3	4	5	6	7
27.	I am able to share my deep feelings, fears and hopes with my minister/s / an elder	1	2	3	4	5	6	7
28.	I feel valued in the relationships I have developed at my church	1	2	3	4	5	6	7

Please indicate the extent to which you agree or disagree with each statement, by circling <b>one</b> number on the scale.  If you do not have an opinion or do not know, please leave your answer blank.	Strongly Disagree	Disagree	Tend to Disagree	Neither Agree nor Disagree	Tend to Agree	Agree	Strongly Agree
29. Conflicts between members in my church are resolved effectively	1	2	3	4	5	6	7
30. I feel that I can speak openly to my minister/s / an elder	1	2	3	4	5	6	7
31. The leadership provided by the minister/s and elders is open and transparent	1	2	3	4	5	6	7
32. Our church preaching proclaims Jesus clearly from the Bible	1	2	3	4	5	6	7
33. Our church preaching proclaims Jesus in ways that connect with my particular needs, fears and hopes	1	2	3	4	5	6	7
34. Our church singing expresses a range of Biblical truths and Christian affections	1	2	3	4	5	6	7
35. Our church singing is supported by an effective musical leadership team	1	2	3	4	5	6	7
36. Our church prayers are shaped by God's word and are characterised by confidence in God and thankfulness to him	1	2	3	4	5	6	7
37. I am satisfied with the way that we celebrate the sacraments of baptism and the Lord's Supper	1	2	3	4	5	6	7
38. Our church has developed clear strategies to help the surrounding community to trust in Jesus	1	2	3	4	5	6	7
39. Our church partners actively with other churches in gospel mission locally, regionally, nationally, and globally	1	2	3	4	5	6	7
40. Our church has a biblically-based and culturally appropriate vision for the future that inspires me	1	2	3	4	5	6	7
<b>ABOUT OUR CHURCH LEADERS</b>							
41. In our church the minister/s and elders:							
a) ... model Christ-like living	1	2	3	4	5	6	7
b) ... hold firmly to the truths of the whole Bible	1	2	3	4	5	6	7
c) ... teach the gospel from both the Old and New Testaments	1	2	3	4	5	6	7
d) ... are respected as an effective team of leaders	1	2	3	4	5	6	7
e) ... have organised our church to help us to love God, love each other, and love God's world	1	2	3	4	5	6	7
f) ... empower me to start new initiatives that further our church's vision	1	2	3	4	5	6	7
g) ... ensure that all members are well cared for	1	2	3	4	5	6	7
h) ... pray with and for us	1	2	3	4	5	6	7
i) ... exercise discipline appropriately	1	2	3	4	5	6	7
j) ... are effective in overseeing the needs of the vulnerable, weak and poor in our local community	1	2	3	4	5	6	7
k) ... work together effectively with the Committee of Management	1	2	3	4	5	6	7
l) ... inspire me to trust Jesus more deeply	1	2	3	4	5	6	7
m) ... keep us well informed and actively encourage two-way communication	1	2	3	4	5	6	7
42. The Committee of Management is effective in managing our church's financial affairs	1	2	3	4	5	6	7
43. The Committee of Management is effective in addressing the practical needs of our church	1	2	3	4	5	6	7

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**SECTION 5: Open-Ended Questions**

1. For what aspects of this church are you most grateful?

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2. Are there any particular concerns or frustrations about this church that you would like to share?

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3. What changes or improvements could your church make in the future?

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4. Are there any barriers holding people back from becoming a communicant member of the church?

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*Thank you for taking the time to complete this survey.*